

Why Don't You Take My Insurance (Anymore)?

. . . . *In order for Dr. _____ to not have to raise fees, we had to cut down on the amount of paperwork that is required by your insurance company.*

. . . . *We had to hire someone just to keep up with the amount of paperwork that is required by your insurance company.*

. . . *This does not mean you cannot continue to come to our office or that you must find a new dentist and hygienist to care for you. Our relationship does not have to change at all. You can still be a patient and even continue to use your dental plan to help cover the cost of your care.*

When you visit our office, your insurance company will now send a check to your house for any benefits you may receive under your plan. As a courtesy to you, we will file your claim with Delta Dental and they will mail a check to your home. We just ask that you take care of your charges in full at each visit.

. . . *Of course you can (still) use your insurance here. Many of our patients have your same plan and come to our office. They like the treatment Dr. provides and enjoy our friendly service. I know you will too.*

. . . . *Because of all the limitations, restrictions and constant changes, we could not keep up with all the paperwork and had to hire someone just to take care of it.*

. . . . *Your insurance company will reimburse you directly. We'll help by preparing the form you need to file.*

. . . . *Because we do not hold the policy with your insurance company, your claim - is given priority when filed by you. This way you can be reimbursed much quicker than we can.*

. . . . *In order for us to keep costs down and not have to raise fees, what we ask all of our patients is that they take care of their charges in full.*

. . . . *Billing the insurance company and each patient is duplicate work, it's time consuming and very costly to the practice. Dr. _____ does not want to have to cut corners or raise fees to cover this expense.*

. . . . *We used to do it that way and what we found was that you could be reimbursed faster than we could.*

. . . . *In order for us to continue filing insurance for our patients, we would have to charge for providing the service or raise fees. Because insurance companies only communicate changes to policy holders - we never find out about them until it is too late. This has created so much confusion and double work that patients tell us it would be easier to file themselves.*

Why don't you take my insurance?

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